



FENGYUE FLOORS LIMITED WARRANTY – LUXURY VINYL FLOORING

WHAT IS COVERED?

RESIDENTIAL

For residential installations, Fengyue warrants its regular (first quality) floor products to be free from manufacturing defects for (see applicable products and years below) from the date of purchase; if installed according to our installation instructions and the approved application listing, the products:

- Will not wear through*
- Will not stain from common household stains
- Will not contain manufacturing defects
- Will not rip or tear from normal household use
- Will not permanently indent from normal household use†
- Will not bottom-up discolor from underlayment panels (including lauan), as well as alkali, mold or mildew growth
- The edges of the flooring will not curl

COMMERCIAL

For commercial installations, Fengyue warrants its regular (first quality) floor products are warranted to be free from manufacturing defects and will not wear through the printed image for the term length of the warranty coverage as set forth below in the Limited Warranty Term Length for Applicable Products and Years section, starting from the date of purchase, installed according to our installation instructions and the approved application listing.

WHAT DOES 100% WATERPROOF MEAN?

When exposed to water tiles/planks are waterproof and will not swell, buckle or lose integrity. If exposure to water occurs, all flooring installation systems will continue to create a secure bond. In the case of standing water or flooding, flooring will not act as a waterproofing barrier for the subfloor and/or any surrounding structure. Any damage to the subfloor and/or surrounding structure that is caused by standing water or flooding is not covered by this warranty.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

- Damage caused by fire, flooding, exposure to standing water or intentional abuse.
- Damage caused by moisture to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile.

- Damage resulting from mold and mildew growth due to prolonged exposure to moisture. While moisture will not affect the structure of the plank or tile, when excessive moisture accumulates (and in particular remains undiscovered or unaddressed) mold and/or mildew growth can occur.
- Flooring that is installed outdoors.
- Damage caused by vacuum cleaner beater bar, rolling caster wheels, and cutting from sharp objects.
 - When vacuuming, we recommend using the wand attachment on your vacuum.
- Indentation or damage from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors
- Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and “walk” the item across it. This protects your floor from scuffing and tears.
- Loss of gloss/scratching.
- Minor color, shade or texture variations between samples or printed color photography and the actual material.
- Floors that are graded “irregular” or sold “as is” without warranty.
- Floors that are installed in structures other than owner-occupied or tenant-occupied residences. (Except products that are noted as warranted commercial or limited commercial.)
- Discoloration from moisture or underlayment panels after having been repaired or replaced by Armstrong one time.
- Construction or installation-related damage - including installation defects due to installations not using the recommended Armstrong products.
- Failure of the floor to adhere to the subfloor due to, for example, moisture, alkaline or hydrostatic pressure from the subfloor.
- Inappropriate end-user activities.

WHAT IS EXCLUDED FROM THIS LIMITED WARRANTY?

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED LIMITED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED.

FENGYUE EXCLUDES ANY LIABILITY FOR LOST PROFITS AND WILL NOT PAY ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER THIS WARRANTY. BY THIS WE MEAN ANY LOSS, EXPENSE, OR DAMAGE OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING. NO IMPLIED WARRANTIES EXTEND BEYOND THE TERMS OF THIS WRITTEN WARRANTY. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.

Please note: Some jurisdictions do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

Also note: This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

WHAT WILL FENGYUE DO IF ANY OF THE ABOVE HAPPENS?

RESIDENTIAL

If any of the above should occur within the specified limited warranty periods for each flooring product, Fengyue will furnish comparable flooring of similar color, pattern, and quality, for either the repair of the defective area or the replacement of the floor, at our option. And, if your floor was professionally installed, Fengyue will also pay reasonable labor costs for the direct repairs or replacement.

Fengyue will replace or repair a floor discolored from mold, mildew, or alkali one time. If the replacement or repair fails in the same manner a second time, the flooring conditions may not be acceptable for the installation of vinyl tile or plank.

COMMERCIAL

Within One Year:

If a defect covered by this limited warranty is reported to Fengyue in writing within one year of purchase, Fengyue will supply new material of the same or similar grade sufficient to repair or replace the defective material.

Fengyue will also pay reasonable labor costs.

Within Two Years:

If a defect covered by this limited warranty is reported to Fengyue in writing after one year but within two years of purchase, Fengyue will supply new material of the same or similar grade sufficient to repair or replace the defective material. Fengyue will also pay fifty percent of the reasonable labor costs.

After Two Years:

If a defect covered by this limited warranty is reported to Fengyue in writing after two years but within (see applicable products and years below) of purchase, Fengyue will supply new material of the same or similar grade sufficient to repair or replace the defective material.

Fengyue will not pay labor costs. Fengyue will not pay labor costs to repair or replace material with defects that were apparent before or at the time of installation.

WORKMANSHIP

Fengyue does not warrant the installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. Your floor should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

† We recommend using floor protectors. As a general rule of thumb, the heavier the item, the wider the floor protectors should be.

* Wear-through is defined as loss of the floor design due to normal household use.



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CARE INSTRUCTIONS

To keep the lasting shine and fresh feel of your investment for as long as possible, we recommend that you:

Do

- Wipe up spills as soon as possible. Never use highly abrasive scrubbing tools on any resilient floor.
- Wash occasionally with Resilient Floor Cleaner.

Don't

- Use detergents, abrasive cleaners or "mop and shine" products – they may leave a dull film on your floor.
- Use paste wax or solvent-based polishes.
- Use rolling casters as they can damage the floor.
- Use a beater bar when vacuuming because it can visibly damage the floor surface.
- Use highly abrasive scrubbing tools.

Proactive protection for your floor

- When moving appliances or heavy furniture, lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears.
- Use floor protectors on furniture to reduce indentation. As a general rule, the heavier the item, the wider the floor protector needed.
- Place a walk-off mat at outside entrances to reduce the amount of dirt brought into your home. We do not recommend the use of rubber- or latex-backed mats (except where noted) because the chemical (antioxidant) they often contain can permanently stain your floor. We suggest a non-staining vinyl-backed mat or a woven rug that is colorfast.

Immediately after installation

- Maintain a minimum room temperature between 65 and 85 degrees Fahrenheit for 48 hours before, during and after installation is completed, then maintain temperatures between 55°F (13°C) and 85°F (29°C) thereafter.
- We recommend that you do not scrub or wash your floor for five days.

Limited Warranty Term Length for Applicable Products and Years

Use	Lifetime	20-Years	15-Years	10-Years	7-Years	5-Years
Residential		0.7MM WEAR LAYER	0.5MM WEAR LAYER	0.3MM WEAR LAYER	0.2MM WEAR LAYER	0.1MM WEAR LAYER
Commercial			0.7MM WEAR LAYER	0.5MM WEAR LAYER	0.3MM WEAR LAYER	0.2MM WEAR LAYER